



## 1. ATMs

Entrance Mitte and Entrance Ost.  
Cash obtainable with debit card or credit card.

## 2. Campingsite

Campingsite with more than 100 pitches near the exhibition grounds. Opening hours: all year round. Prices: on request. Facilities: sanitary facilities, bistro, children's playground, table tennis, tennis court.  
Knaus Camping park Nürnberg  
Hans-Kalb-Straße 56, 90471 Nürnberg  
T +49 9 11 9 81 27 17, F +49 9 11 9 81 27 18  
[nuernberg@knauscamp.de](mailto:nuernberg@knauscamp.de), [www.knauscamp.de](http://www.knauscamp.de)

## 3. Catering

ServicePartner: Lehnrieder Catering-Party-Service GmbH & Co. KG  
Exhibition Centre restaurants, stand catering, catering arrangements for receptions, conferences, and meetings.  
<https://lehnrieder.de/>

## 4. Cleaning

### 4.1 General cleaning

Cleaning of the site, halls and gangways is arranged by the organizer. The cleaning company commences final cleaning at 20:00 on the last assembly day. Cartons, battens, planks, crates etc. still in the gangways at this time will be regarded as refuse and removed (See "Technical guidelines", item 6.1 – "Waste Management").

### 4.2 Stand cleaning

ServicePartners:  
Kiefer GmbH Halls 3A, 4, 4A, 5, 6, 7, 7A, NCC Ost

dias Dickmann Industrie- und Anlagenservice GmbH Halls 1, 2, 3C, 8, 9, 10 NCC Mitte

VebeGo Facility Services B.V. & Co. KG Halls 11, 12, NCC West, Frankenhalle

For security and liability reasons, the stand cleaning to be performed by the exhibitor itself must be completed 30 minutes after closing time.

## 5. Communication/Telecommunication

ServicePartner: Bisping & Bisping GmbH & Co. KG

## 6. Compressed Air Supply

ServicePartner: SPIE SAG GmbH  
Connections to the main supply network may only be made by the ServicePartner appointed by the organizer. It is recommended that work within the stand is also carried out by this company.

## 7. Customs

If the customs office is manned at the exhibition site, it can be reached at the ServicePartnerCenter, 2nd floor, rooms 2.84 and 2.85 / T +49(0)911.86 06-6107.  
Outside these times and if the exhibition site is not occupied, the Nuremberg Main Customs Office can be reached as follows:  
Nuremberg Port Main Customs Office  
Hamburger Str. 61, 90451 Nuremberg  
T +49 911 2349-0.

## 8. Delivery of goods

See "Relevant Event Information", item 12 "Traffic and parking regulations".

## 9. Dispensing equipment

Dispensing systems intended for operation at the event must be provided with a risk assessment issued by the manufacturer or renter and this must be shown on request.

## 10. Electric charging station

E-charging stations are available on the NürnbergMesse grounds. Information on the location and terms of use can be found at: [www.nuernbergmesse.de/strom-tankstelle](http://www.nuernbergmesse.de/strom-tankstelle)  
T +49 9 11 86 06-88 80, [emobility@nuernbergmesse.de](mailto:emobility@nuernbergmesse.de)

For more information, please contact:  
Harald Knaus – Der Elektroprofi GmbH  
T +49 917 69 97 620, [info@der-elektroprofi.de](mailto:info@der-elektroprofi.de)

## 11. Electricity supply

ServicePartner: SPIE SAG GmbH  
Connections to the main supply network may only be made by the ServicePartner appointed by the organizer. It is recommended that work within the stand is also carried out by this company.

## 12. e-mobility

See item 10 "Electric charging station".

## 13. Empty containers

The storage of empty containers on the stands, in the halls or in the loading yards is not permitted during assembly, exhibition or dismantling. Containers are to be collected and stored by the respective exhibition forwarding agent.

## 14. Exhibition construction

ServicePartners:  
Holtmann + GmbH & Co.KG  
Messebau Wörnlein GmbH

## 15. Exhibitor Services

The Exhibitor Services Team advises you on all kinds of services. The team can be reached before the event on:  
T +49 9 11 86 06-88 55, F +49 9 11 86 06-80 01  
During the assembly times and during the event in the on site (Service 5/6, first floor) on:  
T +49 9 11 86 06-80 05, F +49 9 11 86 06-80 03

## 16. Fire extinguishers

ServicePartner: Messebau Wörnlein GmbH

## 17. Fire Service

Exhibition Centre Nuremberg, Feuerwache 5  
Fire service staff carry out inspection tours during the assembly period to check that stands comply with the fire prevention regulations. Accurate planning of stands in advance and compliance with instructions avoid delays and interruptions during assembly.  
**Please observe the guidelines for fire protection (Technical Guidelines, item 4) and, if required, return preprint P2, which you will find in the Online Exhibitor Shop under "Approvals".**

## 18. First aid Service

Operation Centre in the Exhibition Centre Nuremberg  
Emergency Call at the Exhibition Centre Nuremberg  
T +49 9 11 86 06-70 00

## 19. Flame-inhibiting impregnation

ServicePartner: Messebau Wörnlein GmbH

## 20. Forwarding agent, transport services

ServicePartners:  
Schenker Deutschland AG Halls 3A, 4A, 7A, 3–7, NCC Ost

Kühne + Nagel (AG & Co.) KG Halls 1, 2, 3C, 8–12, NCC Mitte, NCC West

Safety and liability reasons require lifting equipment such as forklift trucks, cranes etc. to be requested solely via the respective exhibition forwarding agent. Please note: The minimum charging unit for personnel and equipment is 1.0 hour.

## 21. Furniture rental

ServicePartner: Hummel Möbelverleih GmbH  
You can get the complete range of trade fair furniture (e.g. chairs, tables, showcases, etc.) for rent.

## 22. Guarding of halls and stands

ServicePartner: ESS Erlanger Sicherheits-Service GmbH  
Exhibition halls are guarded during the official assembly and dismantling periods and for the duration of the event. However, this does not constitute any liability of the organizer. Additional stand guards are recommended and can only be ordered through the ServicePartner.



## 23. Insurance

Insurance cover is recommended for exhibits and stand fittings. The organizer can arrange exhibition insurance cover (transport and duration of event) and exhibitor liability insurance. deas Deutsche Assekuranzmakler GmbH

## 24. Lift platforms

See item 44 „Working platforms“

## 25. Media and event equipment

ServicePartners:  
Neumann & Müller GmbH & Co. KG  
sld mediatech GmbH

## 26. Medical assistance

Emergency services  
Emergency Call at the Exhibition Centre Nuremberg  
T +49 9 11 86 06-70 00

## 27. Mini Market

If you need beverage and food for your stand at short notice, please use our Mini Market in Hall 1, Service 1. Please note that the distribution is only available in containers and payment is only possible by credit card.

Our Mini Market is available from 8 a.m. to 1 p.m. during selected trade fairs. Please pay attention to the information on site.

## 28. Order confirmation

An order confirmation is not issued in every case. However, correspondence will be entered into if individual points require further enquiry.

## 29. Parking for exhibitors

### 29.1 Parking for cars

The marked parking areas are available for parking cars. They are manned on the days of the event from 7 a.m. to 7 p.m. or until the end of the respective event each day.

**Permanent parking permits are valid only for cars.**

### 29.2 Parking for trucks, trailers, vans, etc.

The parking of trucks, trailers, vans, swap bodies, caravans and mobile homes is prohibited during the exhibition in the areas marked as parking areas, in the loading yards of the Exhibition Centre Nuremberg and in the "Große Straße". This regulation also applies to vehicles which give the impression of being trucks, trailers, vans, swap bodies, caravans and mobile homes.

Vehicles can be parked during the exhibition in the parking areas. **The organizer is entitled to remove vehicles parked in the parking areas or the loading yards at 2 a.m. the morning of the first day of the event by having them towed away at the cost of the vehicle owner or user.**

The exhibitor agrees to ensure that third parties appointed by him such as exhibition service companies, hauler etc. also comply with these regulations.

Please also see "Relevant Event Information", item 12 "Traffic and parking regulations".

The display of advertisements, company signs etc. or any other publicity measures on the exhibitors or visitor's car parks is prohibited.

## 30. Public address announcements in halls

In the interests of exhibitors and visitors, paging and advertising announcements in the halls are not permitted.

## 31. Rigging

ServicePartner:  
Neumann & Müller GmbH & Co. KG  
SPIE SAG GmbH

## 32. Scissor work platforms

See item 44 „Working platforms“

## 33. Service Point on site

Service 5/6, first floor  
At the Service Point on site, the Exhibitor Services Team and ServicePartners of NürnbergMesse offer their services concentrated in one place to minimize the time spent by exhibitors obtaining information. Further information under item 12 "Exhibitor Services".

## 34. Shipping address for exhibitors for shipments to the exhibition centre

Name of the Event  
c/o Exhibitor  
Hall, Stand number  
Messezentrum  
90471 Nürnberg

## 35. Signs, lettering

ServicePartners:  
Holtmann + GmbH & Co.KG  
Messebau Wörnlein GmbH

## 36. Sinks for use by painters

Paint containers, paint brushes etc. are not to be washed out in the toilets and washrooms etc. Suitable rooms with sinks are provided in the basements of Service 1, 4, 4/5, 7, 8/9, 9 and in halls 3, 3A, 3C, 4A, 7A and 10–12.

## 37. Stand construction

See item 14 „Exhibition construction“

## 38. Suspensions

See item 31 "Rigging"

## 39. Taxi Service

Taxi ranks in the Exhibition Centre Nuremberg at the entrance areas T +49 9 11 1 94 10

## 40. Toilets

Toilet facilities are available free of charge.

## 41. Waste disposal service

See "Technical guidelines", item 6.1 „Waste Management “

## 42. Water supply and drainage

ServicePartners:  
August & Jean HILPERT  
Messe-Service GmbH

Halls 3A, 4A, 7A, 3–7,  
NCC Ost

ABL BROCHIER Klimatechnik  
und Gebäudemanagement GmbH

Halls 1, 2, 3C, 8–12,  
NCC Mitte, NCC West

Connections to the main supply network may only be made by the ServicePartner appointed by the organizer. It is recommended that work within the stand is also carried out by this company.

## 43. Wireless LAN

ServicePartner: Bisping & Bisping GmbH & Co. KG

## 44. Working platforms

ServicePartner: SPIE SAG GmbH